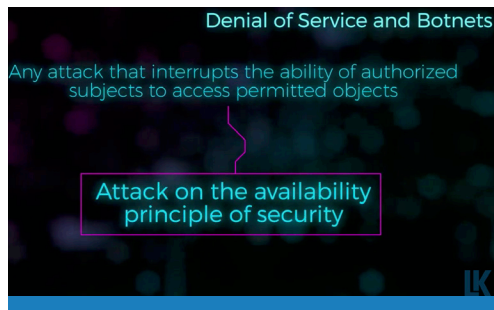


LearnKey's CCST Courseware

With over 35 years of experience, LearnKey offers engaging, interactive, and flexible training mapped to industry certifications available online through GMetrix.

- Full-motion digital video available anytime, anywhere with an Internet connection
- The GMetrix platform provides the ultimate certification training solution with a single sign-on between training and test prep
- Project-based learning lessons and workbooks with hands-on activities help reinforce what the students are learning
- Teacher workbooks with answer keys and lesson plans

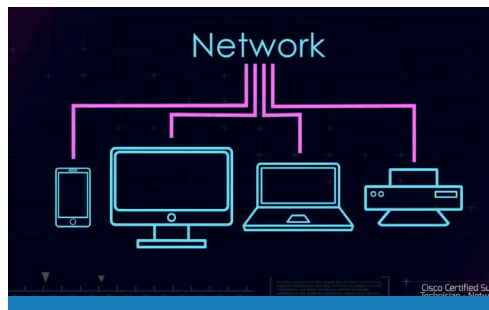
COURSE OFFERINGS



Cisco Certified Support Technician: Cybersecurity

The Cisco Certified Support Technician (CCST) - Cybersecurity certification is ideal for anyone new to the field of cybersecurity and is interested in becoming a cybersecurity specialist. The objectives cover the core topics important to cybersecurity specialists, including essential principles, network security, endpoint security, vulnerability assessments, risk management, and incident handling. Mastering these core topics builds a good foundation for passing the exam and becoming a cybersecurity professional.

CLASS HOURS: 23 HRS



Cisco Certified Support Technician: Networking

The Cisco Certified Support Technician (CCST) - Networking certification is a junior-level networking certification that is general in nature but with some focus on Cisco-related topics, especially for Cisco device commands. This course will help anyone looking to launch an IT career as a support technician or similar position. Specifically, the course covers networking standards and concepts, addressing, endpoints and media types, infrastructure, troubleshooting, and security.

CLASS HOURS: 23 HRS



Cisco Certified Support Technician: IT Support

The Cisco Certified Support Technician – IT Support course is a perfect launching point for someone looking to break into the IT field. This course covers many aspects of help desk support for end-users and gets one ready to take and pass the Cisco Certified Support Technician – IT Support exam. Specifically, this course covers: IT support job tasks and responsibilities, hardware issues, connectivity and resource access issues, operating system and application issues, common threats and preventions, and job tools. As help desk agents do a lot of troubleshooting, most of the course has a troubleshooting aspect to the topics covered.

CLASS HOURS: 22.5 HRS



Each Course Includes:

Video-based instruction, exercise labs, pre and posttests, flash cards in addition to a PDF project workbook. The workbook includes fill-in-the-blanks, glossary terms and definitions and many other resources to help reinforce learning.